

Privacy Policy

Section 1. Introduction

1.1. This Privacy Policy explains how ProfinFX LLC (hereinafter – “the Company”), a company incorporated under the laws of the Republic of Cyprus (hereinafter – “the Company”), collects, uses, stores, and protects personal data of users (Users, you) who access or use the Company’s platform, located at the web-address www.profinfxglobal.com and related services (hereinafter – “the Platform”).

1.2. By using the Platform, you acknowledge that you have read and understood this Privacy Policy and consent to the processing of your personal data as described herein.

Section 2. Scope of Application

2.1. This Privacy Policy applies to:

- visitors of the Platform;
- registered Users;
- applicants participating in evaluation programs;
- individuals communicating with the Company via electronic means.

2.2. This Privacy Policy forms an integral part of the Company’s Terms & Conditions / Public Offer.

Section 3. Collectable Personal Data

3.1. We may collect and process the following categories of personal data:

a) Identification and Contact Data

- full name;
- email address;
- country of residence;
- username and account identifiers.

b) Account and Technical Data

- login credentials (hashed);
- IP address;
- device and browser information;
- operating system;
- timestamps and log files.

c) Platform Usage and Performance Data

- simulated trading activity;
- performance metrics;
- compliance with Trading Rules;
- behavioral and analytical data.

d) Payment-Related Data

3.2. The Company does not store payment card details. Payment processing is performed by third-party payment service providers, who process data independently in accordance with their own privacy policies.

Section 4. Purpose of Data Processing

The Company processes personal data for the following purposes:

- providing access to the Platform and its functionalities;
- administering user accounts and evaluation programs;
- monitoring compliance with Terms, Trading Rules, and policies;
- detecting fraud, abuse, or prohibited conduct;
- processing Rewards and payments, where applicable;

- improving the Platform, security, and user experience;
- complying with legal, regulatory, and contractual obligations.

Section 5. Legal Basis for Processing

5.1. Personal data is processed on one or more of the following legal bases:

- performance of a Terms of Services (Public Offer);
- compliance with legal obligations;
- legitimate interests of the Company (security, fraud prevention, analytics);
- consent of the User, where required by applicable law.

Section 6. Data Sharing and Disclosure

6.1. The Company may share personal data with:

- payment service providers;
- IT service providers and hosting partners;
- analytics and security service providers;
- professional advisers (legal, accounting);
- competent authorities, where required by law.

6.2. Personal data shall not be sold or transferred to third parties for marketing purposes.

Section 7. International Data Transfers and Data Retention

7.1. Users acknowledge that personal data may be transferred to and processed in jurisdictions outside their country of residence. The Company shall take reasonable measures to ensure an adequate level of data protection in accordance with applicable laws.

7.2. Personal data shall be retained only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

Section 8. User Rights

8.1. Subject to applicable law, Users may have the right to:

- request access to their personal data;
- request correction or deletion of personal data;
- object to or restrict processing;
- withdraw consent where processing is based on consent.

- 8.2. Requests may be submitted via E-mail: admin@profinfxglobal.com The Company reserves the right to verify the identity of the requester.

Section 9. Miscellaneous

9.1. The Company implements reasonable technical and organizational measures to protect personal data against unauthorized access, loss, misuse, or alteration. However, no system can guarantee absolute security.

9.2. The Platform may use cookies and similar technologies to ensure functionality, analyze usage, and enhance user experience. Users may manage cookie preferences through their browser settings.

9.3. The Platform is not intended for individuals under the age of eighteen (18). The Company does not knowingly collect personal data from minors.

9.4. The Company reserves the right to amend this Privacy Policy at any time. Updated versions shall become effective upon publication on the Platform.

Section 10. Contact Information

- Office Address: Tryfonos Business Center, Block B, 5th Floor, Offices 47–48–49, Spyrou Kyprianou Avenue, Limassol, Republic of Cyprus

- E-mail: admin@profinfxglobal.com
- Company: ProfinFX LLC